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## BIB DATA SHEET

CONFIRMATION NO. 4966

<b>SERIAL NUMBER</b> 09/547,273	<b>FILING or 371(c) DATE</b> 04/11/2000 <b>RULE</b>	<b>CLASS</b> 709	<b>GROUP ART UNIT</b> 2442	<b>ATTORNEY DOCKET NO.</b> RSW920000024US1	
<b>APPLICANTS</b> Glenn Clement Aikens, Apex, NC; Siu Hung Choy, Durham, NC; Shawn Allen Clymer, Raleigh, NC; Douglas Ronald Duer, Pittsboro, NC; Richard Arthur Franck, Chapel Hill, NC;					
<b>** CONTINUING DATA *****</b> <b>** FOREIGN APPLICATIONS *****</b> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 06/26/2000					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/BENJAMIN A AILES/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance baa Initials	<b>STATE OR COUNTRY</b> NC	<b>SHEETS DRAWINGS</b> 6	<b>TOTAL CLAIMS</b> 17  <b>INDEPENDENT CLAIMS</b> 7
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<b>TITLE</b> Method, system and program product for managing network performance					
<b>FILING FEE RECEIVED</b> 1262	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		